



# <u>European Solidarity Corps Humanitarian Aid Initiative</u>, Commission's Directorate General for Education and Culture (DG EAC)



Working with development and other instruments in the humanitariandevelopment-peace nexus, building the resilience of the most vulnerable populations, and preparing the conditions for longer-term sustainable engagement of national and international development and stabilization/peacebuilding instruments and programs.

# Humanitarian Volunteer in Data Analysis and Information Management, GUATEMALA

1 position

Deployment dates: 1 Sept-2024-31 August 2025

The European Solidarity Corps in Humanitarian Aid is an EU funding program for young people wishing to support, as volunteers, humanitarian aid operations in third countries outside of the EU that have faced humanitarian disasters or need to increase their preparedness to possible disasters in the future.

Volunteers will support humanitarian aid operations while learning new skills, improving, and properly validating their competences.

The program is open to 18-35 years old individuals, EU citizens or legally residing in an EU Member State or in a third country associated to the Program (Iceland, Liechtenstein, Turkey, and Republic of North Macedonia), who have registered in the European Solidarity Corps Portal.

## **Action Against Hunger**

Action Against Hunger is an international non-governmental private organization that is politically and religiously neutral and non-profit. Established in 1979 in France to implement interventions worldwide, its vocation is to fight against hunger, physical suffering and situations of distress that threaten the lives.

In line with its Inclusion and Diversity Strategy, the program aims at including young people with fewer opportunities.

#### **HUMANITARIAN CONTEXT**

AAH has been working in Central America since 1998 aiming to help most vulnerable communities to recover from the effects of several natural disasters due to natural or man-made phenomena, while working with at-risk communities to address endemic economic instability and poverty. The work of Action Against Hunger in the region during this time and specifically in Guatemala, Honduras and Nicaragua has focused on Food Security and Nutrition, WASH, Disaster Risk Management, and emergency response. Moreover, Action Against Hunger has led regional initiatives focused on improving the drought-resilience in national and local public institutions, and mainly in rural communities in the Dry Corridor. In addition, Action Against Hunger has been implementing emergency and rehabilitation responses to crises, such as hurricane Mitch (1998), and the food crisis from 2015 to date, the response to hurricanes ETA and IOTA, response to COVID-19 and its socioeconomic consequences, and currently responding to the population in transit on the migratory route.

Since 2023, AAH has been executing an agreement financed by the Spanish Agency for International Development Cooperation (AECID) in Guatemala, Honduras and Nicaragua, which objective is to increase resilience to climate change and the economic empowerment of rural women in the Central American Dry Corridor associated with cooperatives from a gender transformative approach, where it will contribute to the socioeconomic empowerment of women by promoting their access to climate-smart agricultural practices, differentiated access to markets and post-disaster recovery funds in a climate insurance pilot.

## **SECURITY CONDITIONS**

Guatemala's political transformation has increasingly come under threat, with its democratic framework increasingly including autocratic structures that protect corruption and impunity. The government has been accused of undermining democracy by controlling the Supreme Court, the Constitutional Court, and the Public Ministry. A new government outside these structures is expected to take office on January 14, 2024. Violence and criminal extortion schemes are serious problems, and victims have little recourse to justice. Journalists, activists, and public officials who confront crime, corruption, and other sensitive issues risk attack. There have been instances where security forces used excessive force, including tear gas, against protesters. The government has also enforced curfews to end demonstrators' roadblocks. Crime is endemic, particularly in the capital but also in more rural areas. Although narco-groups are present in the country, there are no traditional terror risks. In 2023, Guatemala's crime rate was reported to be 19.991. However, it's important to note that crime rates can vary greatly depending on many factors, such as poverty levels, unemployment, police enforcement, and more<sup>2</sup>. Also, the crime rate in Guatemala has been showing a decreasing trend<sup>4</sup>. When compared to other countries, Guatemala's crime rate is lower than countries like Jamaica, South Africa, and Mexico, but higher than countries like Venezuela, Guyana, and Ecuador. However, Guatemala is not listed among the cities with the highest violence rates.

## **ACTION AGAINST HUNGER VALUES**

We are an international non-governmental private organisation that is politically and religiously neutral and non-profit, which was established in 1979 in France to implement interventions worldwide. Our vocation is to fight against hunger, physical suffering and situations of distress that threaten the lives of men,

women, and children.

We uphold the Humanitarian Principles: Independence, Neutrality, Non-Discrimination, Free and direct access to people in need, professionalism, and transparency.

More information is available here:

https://www.accioncontraelhambre.org/en/our-principles

#### **TASKS**

## Objective 1: Support to MEAL (UGI) Department.

- The volunteer deployed will support the MEAL Department and Quality in revising the existing Accountability Mechanisms and systems currently in place in the mission and provide training to staff at Base level to raise awareness regarding the updated processes.
- The volunteer deployed will complement the humanitarian action of Action Against Hunger in the country through further enhancing the use of Data produced at field level in view of (1) capitalizing on the mission's work in the field, (2) further enhancing monitoring tools developed by program teams, including Projects ADS, and (3) supporting in the deployment of the new Survey Generator Software at mission level.

## **Objective 2: Support to Regional Project.**

- Support to the project team in the implementation of monthly, quarterly, and annual monitoring and reporting tools.
- Support the development of mission-led initiatives and work collaboratively on those initiatives prioritized at the regional level strategy.
- Support to the MEAL Department (UGI) in the follow-up of the project (including the use of Projects ADS), maintaining constant communication between the department and the project team.
- Support in the development of mid-term evaluation tools based on the results obtained in the baseline conducted at the beginning of the project, and periodic monitoring of beneficiaries.

# Objective 3: Communication and Awareness on ESC Aid Volunteers Initiative

- Write and publish articles describing the experience of volunteers in the field.
- Collect audiovisual materials for use in a public awareness activity in the local volunteer community in Europe.
- In coordination with the project's NGO partners, organize, and implement a public awareness activity once back in Europe.

#### REQUIRED COMPETENCES

**Studies:** Degree in social or natural sciences, with knowledge of statistics, and a background in research methods.

Languages: Fluent (C1) written and spoken Spanish. Upper-intermediate (B2)

written and spoken English.

**Skills:** Experience working with a variety of types of software: Excel (advanced), PowerPoint, Statistical packages (SPSS, Stata, etc.) Data processing and analysis skills including Data mining, data cleaning and wrangling, data visualization and reporting techniques. Experience in summarizing findings and analyzing quantitative and qualitative data.

**Experience:** At least 2 years of experience in programming or research work within development/humanitarian programmes/projects. Demonstrated research experience. Previous Monitoring & Evaluation experience would be an asset. Experience in Reporting and visualizing data.

**Required competences:** Creativity. Motivation. Teamwork. Ability to organize and plan. Adaptability and flexibility.

#### BENEFITS FOR THE VOLUNTEER AND CONDITONS

The volunteer will be deployed to Action Against Hunger Guatemala.

**Duty station:** Ciudad de Guatemala, Guatemala.

## Length of Deployment:

This position offers the opportunity to volunteer in the context of the ESC Humanitarian Aid Volunteers initiative.

The volunteer will have a standard of living similar to the standard in the country. The working calendar will correspond to the agenda and system established in the field. For each month of voluntary activity two days of rest are earned, in addition to public holidays.

A monthly Subsistence Lump Sum will be provided to cover basic needs such as food and personal hygiene items.

Accommodation, travel costs, visa, pre-deployment medical check + vaccinations (if mandatory for the country), allowance will be covered. In case of need, a Fewer Opportunities Support will also be covered.

**Learning Opportunities:** the ESC Humanitarian Aid Volunteer will attend online before and on-site induction at the arrival to her/his deployment Mission. Training during deployment will also be offered to improve the volunteer's skills and competences.

#### **HOW TO APPLY**

Applications are made exclusively through the European Youth Portal.
All persons interested in submitting their candidatures MUST first:

- Register for the <u>European Solidarity Corps</u> program.
- In their European Solidarity Corps profile, indicate their interest in Volunteering in Humanitarian Aid.
- Pass the free and compulsory free online course.
- Be available for, and pass, a 5 day in-presence training course of the EU Academy already open and available.

#### **ELIGIBILITY CRITERIA**

Candidates must be between 18 and 35 years old, have citizenship or long-term residence in Europe, or be from countries associated with the program (Iceland, Liechtenstein, Turkey, and the Republic of North Macedonia)

Action Against Hunger is an equal opportunity employer.

Young people from disadvantaged communities such as racialized groups, refugees, migrants with long term residency in EU, members of minority gender identities and sexual orientations, people with disabilities, minimum income, long term unemployment and remote geographical areas, are strongly encouraged to apply.